

Investigation Results - Serious Violations

March 2015

FMCSA uses the Safety Measurement System (SMS) to assess carrier safety performance and compliance. When a carrier's most recent investigation results in the discovery of a Serious Violation, the SMS displays a violation in the carrier's Investigation Results for that Behavior Analysis and Safety Improvement Category (BASIC) for 12 months following the completion of the investigation. Serious

- Those violations where noncompliance is so severe that they require immediate corrective action by a carrier regardless of its overall safety posture (e.g., a one-time occurrence, such as failing to implement an alcohol and/or controlled substance testing program); or
- Those violations that relate directly to a carrier's safety management and/or operational controls and are indicative of breakdowns in a carrier's management controls (e.g., a pattern of violations, such as false reports of records of duty status).

[For a complete list of the violations, see the next tab labeled Serious Violations.](#)

**Serious Violations
Current as of March 2015**

Violation	Violation Description	BASIC	Violation Type
171.15	Failing to provide proper telephonic or online notice of reportable HM incident within 12 hours	HM Compliance	Pattern of Occurrence
171.16	Failing to properly make, submit, retain, or update a written report of Hazardous Material incident occurring during transportation	HM Compliance	Pattern of Occurrence
172.200(a)	Offering a Hazardous Material for transportation without proper description of material on shipping paper	HM Compliance	Pattern of Occurrence
172.313(a)	Failing to mark a package of Hazardous Material defined as poisonous by inhalation per 49 CFR 171.8 with "inhalation hazard" as required	HM Compliance	One-time Occurrence
172.704(a)	Failing to train Hazardous Materials employees as required	Driver Fitness	Pattern of Occurrence
172.704(a)(4)*	Failing to provide security awareness training	HM Compliance	Pattern of Occurrence
172.704(a)(5)*	Failing to provide in-depth security awareness training	HM Compliance	Pattern of Occurrence
172.800(b)**	Offering for transportation or transporting one or more Hazardous Materials listed without developing and adhering to a security plan that conforms to the requirements of 49 CFR Subpart I	HM Compliance	One-time Occurrence
172.802(b)	Failing to make copies of security plan available to hazmat employees	HM Compliance	Pattern of Occurrence
173.24(b)(1)	Offering or transporting Hazardous Materials in a package which has an identifiable release of Hazardous Materials to the environment	HM Compliance	One-time Occurrence
173.24b(d)(2)**	Loading a cargo tank with a Hazardous Material which exceeds the maximum weight of lading marked on the specification plate	HM Compliance	Pattern of Occurrence
173.30**	Loading Hazardous Materials not in accordance with the segregation table contained in 49 CFR Part 177	HM Compliance	Pattern of Occurrence
173.33(a)(1)**	Transporting Hazardous Materials in an unauthorized cargo tank	HM Compliance	Pattern of Occurrence
173.33(a)(2)	Loading or transporting two or more materials in a cargo tank motor vehicle which resulted in an unsafe condition (fire, explosion, excessive increase in pressure or heat/or release of toxic vapors)	HM Compliance	Pattern of Occurrence
173.33(b)(1)	Transporting Hazardous Material in a cargo tank motor vehicle which caused a dangerous reaction when the Hazardous Material came in contact with the cargo tank wall	HM Compliance	Pattern of Occurrence
173.421(a)	Accepting for transportation or transporting a Class 7 (radioactive) material described, marked, and packaged as a limited quantity when the radiation level on the surface of the package exceeds the limits of Table 4 in Section 173.425	HM Compliance	One-time Occurrence
173.431(a)	Offering (or accepting) for transportation in a Type A package a quantity greater than that authorized (radioactive materials)	HM Compliance	One-time Occurrence
173.431(b)	Offering or transporting in a Type B package a quantity greater than that authorized (radioactive materials)	HM Compliance	One-time Occurrence
173.441(a)	Accepting for transportation or transporting a package containing Class 7 (radioactive) material with external radiation exceeding 2 MSV/hour (200 MREM/hour), and the transport index exceeds 10	HM Compliance	One-time Occurrence
173.442(b)	Accepting for transportation or transporting a package containing Class 7 (radioactive) material when the temperature of the accessible external surface of the loaded package exceeds 50 degrees C (122 degrees F) in other than an exclusive use shipment, or 85 degrees C (185 degrees F) in an exclusive use shipment	HM Compliance	One-time Occurrence
173.443(a)	Offering or transporting a package of radioactive material with excess contamination levels on external surfaces	HM Compliance	One-time Occurrence
177.800(c)	Failing to train Hazardous Material employees as required	Driver Fitness	Pattern of Occurrence
177.801**	Accepting for transportation or transporting a forbidden material	HM Compliance	One-time Occurrence
177.817(a)**	Transporting a shipment of Hazardous Materials not accompanied by a properly prepared shipping paper	HM Compliance	Pattern of Occurrence
177.817(e)	Failing to ensure proper accessibility of Hazardous Material shipping papers	HM Compliance	Pattern of Occurrence
177.823(a)	Moving a transport vehicle containing Hazardous Material that is not properly marked or placarded	HM Compliance	Pattern of Occurrence

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Violation	Violation Description	BASIC	Violation Type
177.834(i)	Failing to attend a cargo tank during loading or unloading	HM Compliance	Pattern of Occurrence
177.835(a)	Loading or unloading a Class 1 (explosive) material from a motor vehicle with the engine running	HM Compliance	One-time Occurrence
177.835(c)	Accepting for transportation or transporting Division 1.1, 1.2, or 1.3 (explosive) materials in a motor vehicle or combination of vehicles that is not permitted	HM Compliance	One-time Occurrence
177.835(j)	Transferring Division 1.1, 1.2, or 1.3 (explosive) materials between containers or motor vehicles when not permitted	HM Compliance	One-time Occurrence
177.841(e)	Transporting a package bearing or required to bear a "poison" or "poison inhalation hazard" label or placard in the same motor vehicle with material marked as or known to be foodstuffs, feed, or edible material intended for consumption by humans or animals	HM Compliance	One-time Occurrence
177.848(d)	Transporting, loading, or storing Hazardous Materials not in accordance with the segregation table	HM Compliance	Pattern of Occurrence
180.407(a)	Transporting a Hazardous Material in a DOT specification cargo tank for which a test or inspection specified in this section has become due in accordance with 180.407(c). May not be filled or offered for transportation until the test has successfully been completed	HM Compliance	Pattern of Occurrence
180.407(b)(2)	Failing to pressure test a cargo tank which has sustained damage to the extent that its lading retention capability may be adversely affected	HM Compliance	Pattern of Occurrence
180.407(b)(3)	Failing to conduct a pressure test in accordance with Section 180.407(g) on a cargo tank which has been out of Hazardous Materials transportation service for a period of one year or more	HM Compliance	Pattern of Occurrence
180.407(b)(4)	Failing to test and inspect a cargo tank that has been modified from its original design specification	HM Compliance	Pattern of Occurrence
180.407(b)(5)	Failing to conduct a test or inspection on a cargo tank when the department so requires, based on the existence of probable cause, that the cargo tank is in an unsafe operating condition	HM Compliance	Pattern of Occurrence
180.407(c)	Failing to periodically test and inspect a cargo tank	HM Compliance	Pattern of Occurrence
180.415	Failing to mark a cargo tank which passed an inspection or test required by Section 180.407(c) in the manner prescribed	HM Compliance	Pattern of Occurrence
180.417(a)(1)	Failing to retain a cargo tank manufacturer's data report, certificate, and related papers, as required	HM Compliance	Pattern of Occurrence
180.417(a)(2)	Failure of a motor carrier to retain a cargo tank manufacturer's data report, certificate, and related papers, as required	HM Compliance	Pattern of Occurrence
382.115(a)	Failing to implement an alcohol and/or controlled substances testing program on the date the employer begins commercial motor vehicle operations	Controlled Substances/Alcohol	One-time Occurrence
382.115(b)**	Failing to implement an alcohol and/or controlled substances testing program	Controlled Substances/Alcohol	One-time Occurrence
382.201**	Using a driver known to have an alcohol concentration of 0.04 or greater	Controlled Substances/Alcohol	One-time Occurrence
382.211**	Using a driver who has refused to submit to an alcohol or controlled substances test required under Part 382	Controlled Substances/Alcohol	One-time Occurrence
382.213(b)	Using a driver known to have used a controlled substance	Controlled Substances/Alcohol	One-time Occurrence
382.215**	Using a driver known to have tested positive for a controlled substance	Controlled Substances/Alcohol	One-time Occurrence
382.301(a)	Using a driver before the motor carrier has received a negative pre-employment controlled substance test result	Controlled Substances/Alcohol	Pattern of Occurrence

**Serious Violations
Current as of March 2015**

Violation	Violation Description	BASIC	Violation Type
382.303(a)**	Failing to conduct post accident alcohol testing on driver following a recordable crash	Controlled Substances/Alcohol	Pattern of Occurrence
382.303(b)**	Failing to conduct post accident testing on driver for controlled substances	Controlled Substances/Alcohol	Pattern of Occurrence
382.305**	Failing to implement a random controlled substance and/or an alcohol testing program	Controlled Substances/Alcohol	One-time Occurrence
382.305(b)(1)	Failing to conduct random alcohol testing at an annual rate of not less than the applicable annual rate of the average number of driver positions	Controlled Substances/Alcohol	Pattern of Occurrence
382.305(b)(2)	Failing to conduct random controlled substances testing at an annual rate of not less than the applicable annual rate of the average number of driver positions	Controlled Substances/Alcohol	Pattern of Occurrence
382.309	Using a driver who has not completed a return-to-duty test with a result indicating an alcohol concentration of less than 0.02 or a negative controlled substance test result	Controlled Substances/Alcohol	Pattern of Occurrence
382.503	Driver performed a safety sensitive function, after engaging in conduct prohibited by Subpart B, without completing the return to duty process	Controlled Substances/Alcohol	Pattern of Occurrence
382.505(a)**	Using a driver within 24 hours after being found to have an alcohol concentration of 0.02 or greater but less than 0.04	Controlled Substances/Alcohol	One-time Occurrence
382.605(c)(1)	Using a driver who has not undergone a return-to-duty alcohol test with a result indicating an alcohol concentration of less than .02 or with verified negative test result, after engaging in conduct prohibited by Part 382 Subpart B	Controlled Substances/Alcohol	One-time Occurrence
382.605(c)(2)(ii)	Failing to subject a driver who has been identified as needing assistance to at least six unannounced follow-up alcohol and/or controlled substance tests in the first 12 months following the driver's return to duty	Controlled Substances/Alcohol	Pattern of Occurrence
383.23(a)	Operating a commercial motor vehicle without a valid commercial driver's license	Driver Fitness	One-time Occurrence
383.3(a)	Knowingly using a driver who does not possess a valid CDL	Driver Fitness	One-time Occurrence
383.37(a)	driver does not have a current CLP or CDL or does not have a CLP or CDL with the proper class or endorsements. An employer may not use a driver to operate a CMV who violates any restriction on the driver's CLP or CDL	Driver Fitness	One-time Occurrence
383.37(b)**	Knowingly allowing, requiring, permitting, or authorizing an employee to operate a CMV during any period in which the driver has a CLP or CDL disqualified by a state, has lost the right to operate a CMV in a state, or has been disqualified from operating a CMV	Driver Fitness	One-time Occurrence
383.37(c)*	Knowingly allowing, requiring, permitting, or authorizing an employee with more than one commercial driver's license to operate a commercial motor vehicle	Driver Fitness	One-time Occurrence
383.51(a)	Knowingly allowing, requiring, permitting, or authorizing a driver to drive who is disqualified to drive a commercial motor vehicle	Driver Fitness	One-time Occurrence
387.31(a)	Operating a passenger carrying vehicle without having in effect the required minimum levels of financial responsibility	Insurance/Other	One-time Occurrence
387.31(d)	Failing to maintain at principal place of business required proof of financial responsibility for passenger vehicles	Insurance/Other	Pattern of Occurrence
387.7(a)	Operating a motor vehicle without having in effect the required minimum levels of financial responsibility coverage	Insurance/Other	One-time Occurrence

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Violation	Violation Description	BASIC	Violation Type
387.7(d)	Failing to maintain at principal place of business required proof of financial responsibility	Insurance/Other	Pattern of Occurrence
390.15(b)(2)	Failing to maintain copies of all accident reports required by state or other governmental entities or insurers	Insurance/Other	Pattern of Occurrence
390.35	False reports of records of duty status	HOS Compliance	One-time Occurrence
390.35	Fraudulent or intentional alteration of a supporting document	HOS Compliance	One-time Occurrence
390.35	Making or causing to make fraudulent or intentionally false entry on an annual periodic inspection form	Vehicle Maintenance	One-time Occurrence
390.35	Making, or causing to make fraudulent or intentionally false weight tickets and/or reproducing fraudulent weight tickets	Vehicle Maintenance	One-time Occurrence
390.35	Making or causing to make fraudulent or intentionally false entry on a driver vehicle inspection report	Vehicle Maintenance	One-time Occurrence
390.35	Making fraudulent entry on annual periodic inspection form	Vehicle Maintenance	One-time Occurrence
390.35	Making fraudulent or intentionally false entry on inspection and vehicle maintenance record	Vehicle Maintenance	One-time Occurrence
390.35	Making or causing to make a fraudulent or intentionally false certification on a driver/vehicle examination report that all violations have been corrected	Vehicle Maintenance	One-time Occurrence
390.35	Fraudulently or intentionally participating in a false drug and alcohol consortium	Controlled Substances/Alcohol	One-time Occurrence
390.35	D&A (false pre-employment signature)	Controlled Substances/Alcohol	One-time Occurrence
390.35	Fraudulently acquiring or falsifying a commercial driver's license	Driver Fitness	One-time Occurrence
390.35	Making or causing to make fraudulent or intentionally false entry on a required medical examiner's certificate	Driver Fitness	One-time Occurrence
390.35	Fraudulently or intentionally making a false entry on a required medical examiner's certificate	Driver Fitness	One-time Occurrence
390.35	Making or causing to make a fraudulent or intentionally false entry on a record in a driver qualification file on driver(s)	Driver Fitness	One-time Occurrence
390.35	Making or causing to make an intentionally false or fraudulent entry about a business related fact or transaction on a form	Insurance/Other	One-time Occurrence
390.35	False lease agreement	Insurance/Other	One-time Occurrence
390.35	Making or causing to make fraudulent or intentionally false entry on the MCS-150A, MCS-150B, or MCS-150C	Insurance/Other	One-time Occurrence
391.11(b)(4)	Using a physically unqualified driver	Driver Fitness	One-time Occurrence
391.11(b)(5)**	Using a driver without a currently valid commercial motor vehicle operator's license or permit	Driver Fitness	One-time Occurrence
391.15(a)	Using a disqualified driver	Driver Fitness	One-time Occurrence
391.23(a)	Failing to investigate driver's background	Driver Fitness	Pattern of Occurrence
391.45(a)	Using a driver not medically examined and certified	Driver Fitness	Pattern of Occurrence
391.45(b)(1)	Using a driver not medically examined and certified during the preceding 24 months	Driver Fitness	Pattern of Occurrence
391.51(a)	Failing to maintain driver qualification file on each driver employed	Driver Fitness	Pattern of Occurrence
391.51(b)(2)	Failing to maintain inquiries into driver's driving record in driver's qualification file	Driver Fitness	Pattern of Occurrence
391.51(b)(7)	Failing to maintain medical examiner's certificate in driver's qualification file	Driver Fitness	Pattern of Occurrence
392.2	Operating a commercial motor vehicle not in accordance with the laws, ordinances, and regulations of the jurisdiction in which it is being operated - Unsafe Driving	Unsafe Driving	Pattern of Occurrence
392.2	Operating a commercial motor vehicle not in accordance with the laws, ordinances, and regulations of the jurisdiction in which it is being operated - HOS Compliance	HOS Compliance	Pattern of Occurrence
392.2	Operating a commercial motor vehicle not in accordance with the laws, ordinances, and regulations of the jurisdiction in which it is being operated - Vehicle Maintenance	Vehicle Maintenance	Pattern of Occurrence

**Serious Violations
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Violation	Violation Description	BASIC	Violation Type
392.2	Operating a commercial motor vehicle not in accordance with the laws, ordinances, and regulations of the jurisdiction in which it is being operated - Controlled Substances/Alcohol	Controlled Substances/Alcohol	Pattern of Occurrence
392.2	Operating a commercial motor vehicle not in accordance with the laws, ordinances, and regulations of the jurisdiction in which it is being operated - Driver Fitness	Driver Fitness	Pattern of Occurrence
392.2	Operating a commercial motor vehicle not in accordance with the laws, ordinances, and regulations of the jurisdiction in which it is being operated - Other	Insurance/Other	Pattern of Occurrence
392.4(b)	Requiring or permitting a driver to drive while possessing, being under the influence of, or using a narcotic drug, amphetamine, or any other substance which renders the driver incapable of safely operating a motor vehicle	Controlled Substances/Alcohol	One-time Occurrence
392.5(b)(1)	Requiring or permitting a driver to be on duty, operate a commercial motor vehicle, or be in physical control of a commercial motor vehicle while using, being under the influence of, or in possession of alcohol	Controlled Substances/Alcohol	One-time Occurrence
392.5(b)(2)	Requiring or permitting to operate a motor vehicle a driver who, by the driver's appearance or conduct or by other evidence, appears to have used alcohol within 4 hours	Controlled Substances/Alcohol	One-time Occurrence
392.6	Scheduling a run which would necessitate the vehicle being operated at speeds in excess of those prescribed	Unsafe Driving	Pattern of Occurrence
392.9(a)(1)	Requiring or permitting a driver to drive without the vehicle's cargo being properly distributed and adequately secured	Vehicle Maintenance	Pattern of Occurrence
392.9a(a)(1)**	Operating without the required operating authority	Insurance/Other	One-time Occurrence
395.1(h)(1)(i)**	Requiring or permitting a driver to drive more than 15 hours (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(h)(1)(ii)**	Requiring or permitting a driver to drive after having been on duty 20 hours (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(h)(1)(iii)**	Requiring or permitting driver to drive after having been on duty more than 70 hours in 7 consecutive days (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(h)(1)(iv)**	Requiring or permitting driver to drive after having been on duty more than 80 hours in 8 consecutive days (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(h)(2)(i)	Requiring or permitting a passenger-carrying commercial motor vehicle driver to drive more than 15 hours (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(h)(2)(ii)	Requiring or permitting a passenger-carrying commercial motor vehicle driver to drive after having been on duty 20 hours (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(h)(2)(iii)	Requiring or permitting driver of passenger-carrying commercial motor vehicle to drive after having been on duty for 70 hours in any period of 7 consecutive days (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(h)(2)(iv)	Requiring or permitting a passenger-carrying commercial motor vehicle driver to drive after having been on duty for 80 hours in any period of 8 consecutive days (Driving in Alaska)	HOS Compliance	Pattern of Occurrence
395.1(o)	Requiring or permitting a short-haul property-carrying commercial motor vehicle driver to drive after having been on duty 16 consecutive hours	HOS Compliance	Pattern of Occurrence
395.13(c)(1)	Requiring or permitting a driver declared out of service to operate a motor vehicle before prescribed off duty (or sleeper berth) time has been accumulated	HOS Compliance	One-time Occurrence
395.3(a)(1)**	Requiring or permitting driver to drive more than 10 hours	HOS Compliance	Pattern of Occurrence
395.3(a)(2)**	Requiring or permitting driver to drive after having been on duty 15 hours	HOS Compliance	Pattern of Occurrence
395.3(a)(3)(i)*	Requiring or permitting a property-carrying commercial motor vehicle driver to drive more than 11 hours	HOS Compliance	Pattern of Occurrence

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Violation	Violation Description	BASIC	Violation Type
395.3(a)(3)(ii)*	Requiring or permitting a property-carrying commercial motor vehicle driver to drive if more than 8 hours have passed since the end of the driver's last off-duty or sleeper-berth period of at least 30 minutes	HOS Compliance	Pattern of Occurrence
395.3(b)(1)**	Requiring or permitting driver to drive after having been on duty more than 60 hours in 7 consecutive days	HOS Compliance	Pattern of Occurrence
395.3(b)(2)**	Requiring or permitting driver to drive after having been on duty more than 70 hours in 8 consecutive days	HOS Compliance	Pattern of Occurrence
395.3(c)(1)	Requiring or permitting a property-carrying commercial motor vehicle driver to restart a period of 7 consecutive days without taking an off-duty period of 34 or more consecutive hours	HOS Compliance	Pattern of Occurrence
395.3(c)(2)	Requiring or permitting a property-carrying commercial motor vehicle driver to restart a period of 8 consecutive days without taking an off-duty period of 34 or more consecutive hours	HOS Compliance	Pattern of Occurrence
395.5(a)(1)**	Requiring or permitting a passenger-carrying commercial motor vehicle driver to drive more than 10 hours	HOS Compliance	Pattern of Occurrence
395.5(a)(2)**	Requiring or permitting a passenger-carrying commercial motor vehicle driver to drive after having been on duty 15 hours	HOS Compliance	Pattern of Occurrence
395.5(b)(1)**	Requiring or permitting a passenger-carrying commercial motor vehicle driver to drive after having been on duty 60 hours in 7 consecutive days	HOS Compliance	Pattern of Occurrence
395.5(b)(2)**	Requiring or permitting a passenger-carrying commercial motor vehicle driver to drive after having been on duty 70 hours in 8 consecutive days	HOS Compliance	Pattern of Occurrence
395.8(a)	Failing to require driver to make a record of duty status	HOS Compliance	Pattern of Occurrence
395.8(e)**	False report of driver's record of duty status	HOS Compliance	Pattern of Occurrence
395.8(i)**	Failing to require driver to forward within 13 days of completion, the original of the record of duty status	HOS Compliance	Pattern of Occurrence
395.8(k)(1)**	Failing to preserve driver's record of duty status for 6 months	HOS Compliance	Pattern of Occurrence
396.11(a)**	Failing to require driver to prepare driver vehicle inspection report	Vehicle Maintenance	Pattern of Occurrence
396.11(c)	Failing to correct out-of-service defects listed by driver in a driver vehicle inspection report before the vehicle is operated again	Vehicle Maintenance	One-time Occurrence
396.17(a)**	Using a commercial motor vehicle not periodically inspected	Vehicle Maintenance	Pattern of Occurrence
396.17(g)	Failing to promptly repair parts and accessories in accordance as set forth in Appendix G of Part 396	Vehicle Maintenance	One-time Occurrence
396.3(b)	Failing to keep minimum records of inspection and vehicle maintenance	Vehicle Maintenance	Pattern of Occurrence
396.9(c)(2)**	Requiring or permitting the operation of a motor vehicle declared "out-of-service" before repairs were made	Vehicle Maintenance	One-time Occurrence
397.101(d)	Failing to prepare a written route plan before requiring or permitting the operation of a motor vehicle containing highway route controlled quantity of Class 7 (radioactive) material	HM Compliance	Pattern of Occurrence
397.13(a)	Permitting a person to smoke or carry a lighted cigarette, cigar, or pipe within 25 feet of a motor vehicle containing Class 1 materials, Class 5 materials, or flammable materials classified as Division 2.1, Class 3, and Divisions 4.1 and 4.2	Unsafe Driving	Pattern of Occurrence
397.19(a)	Failing to furnish driver of motor vehicle transporting Division 1.1, 1.2, or 1.3 (explosive) material with a copy of the rules of Part 397 and emergency response instructions	HM Compliance	Pattern of Occurrence
397.5(a)	Failing to ensure a motor vehicle containing a Division 1.1, 1.2, or 1.3 (explosive) material is attended at all times by its driver or a qualified representative	Unsafe Driving	One-time Occurrence
397.67(d)	Failing to prepare a written route plan before requiring or permitting the operation of a motor vehicle containing explosives in Class 1, Divisions 1.1, 1.2, or 1.3	HM Compliance	Pattern of Occurrence

Serious Violations
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Violation	Violation Description	BASIC	Violation Type
397.7(a)(1)	Parking a motor vehicle containing Division 1.1, 1.2, or 1.3 materials within 5 feet of traveled portion of highway or street	Unsafe Driving	Pattern of Occurrence
397.7(b)	Parking a motor vehicle containing Hazardous Material(s) other than Division 1.1, 1.2, or 1.3 materials within 5 feet of traveled portion of highway or street	Unsafe Driving	Pattern of Occurrence